

◆ Warranty ◆

THE MANUFACTURER EXTENDS A 25 YEAR RESIDENTIAL WARRANTY AND A LIGHT COMMERCIAL WARRANTY TO THE ORIGINAL END CONSUMER FOR THE FOLLOWING CONDITIONS:

- THE SURFACE WILL NOT WEAR THROUGH UNDER NORMAL USE.
- THE DESIGN WILL NOT FADE UNDER NORMAL USE AS DETERMINED BY THE MANUFACTURER.
- THE PANEL JOINTS WILL REMAIN SECURE AFTER PROPER INSTALLATION.

TERMS AND CONDITIONS FOR SPC WARRANTY

- THE SPC FLOORING PANELS MUST BE PROPERLY INSTALLED IN ACCORDANCE WITH SPC FLOORING INSTALLATION INSTRUCTIONS, AND MUST BE USED FOR INDOOR USE ONLY.
- THIS WARRANTY DOES NOT COVER NEGLIGENCE, IMPROPER INSTALLATION/MAINTENANCE, INSUFFICIENT PROTECTION, IMPROPER ALTERATIONS TO THE ORIGINAL MATERIALS, INSECTS, SEVERE ACCIDENTS, EXPOSURE TO EXTREME HEAT, BURNS, FIRE, NATURAL DISASTERS.
- THIS WARRANTY DOES NOT COVER TRANSITION ACCESSORIES OR MOLDINGS.
- THIS WARRANTY ONLY APPLIES TO 1ST QUALITY PRODUCT PURCHASES MADE AFTER THE EDITION DATE OF THESE WARRANTY CONDITIONS FOR THE DESIGNATED TIME PERIOD WHEN THE PRODUCT IS INSTALLED IN A PRIVATE RESIDENCE OR COMMERCIAL APPLICATION.
- FLOORING PANELS MUST BE INSPECTED PRIOR TO INSTALLATION UNDER SUFFICIENT LIGHTING.
- PRODUCTS WITH VISIBLE DEFECTS MUST NEVER BE INSTALLED UNDER ANY CIRCUMSTANCE. SPC FLOORING PANELS INSTALLED WITH ANY MANUFACTURING DEFECT ARE NOT COVERED BY THIS WARRANTY. ANY DEFECT MUST BE REPORTED PRIOR TO INSTALLATION AND WITHIN 30 DAYS OF PURCHASE IN ORDER TO BE COVERED. COLOR OR GLOSS ISSUES AS A RESULT OF ADDING MATERIAL AT A LATER DATE FROM NON-WARRANTY REPAIRS ARE EXCLUDED FROM COVERAGE.
- THIS WARRANTY IS NONTRANSFERABLE AND ONLY APPLIES TO THE ORIGINAL END CONSUMER. PROOF OF PURCHASE IS REQUIRED FOR ALL CLAIMS.
- DRAPES OR BLINDS MUST BE USED TO PREVENT PROLONGED EXPOSURE TO SUNLIGHT.
- THIS PRODUCT WARRANTY ONLY APPLIES TO DEFECTS INHERENT TO THE MATERIAL SUPPLIED. THIS MEANS ANY MATERIAL OR PRODUCTION DEFECTS, ACKNOWLEDGED BY THE MANUFACTURER. IT INCLUDES THE DELAMINATING OR REDUCED RESISTANCE OF THE WEAR LAYER. THE MANUFACTURER WILL REPAIR OR REPLACE THE PRODUCT, AT ITS OPTION. WHEN REPLACEMENT OF THE FLOORING IS MADE, ONLY NEW PANELS FROM

◆ Warranty ◆

THE CURRENT PRODUCT RANGE AT THE TIME THE COMPLAINT IS UPHeld WILL BE SUPPLIED BY THE DISTRIBUTOR OR RETAILER. THERE WILL BE NO OTHER FORM OF COMPENSATION.

- THIS WARRANTY DOES NOT APPLY TO SPC FLOORING THAT HAS BEEN PUT TO ABNORMAL USE OR CONDITIONS OR ABUSED IN ANY WAY. ABNORMAL USE OR CONDITIONS INCLUDES, BUT IS NOT LIMITED TO, WATER DAMAGE FROM PLUMBING, STORM OR FLOOD, DAMAGE FROM SMOKE, FIRE OR OTHER CASUALTY EVENTS; DAMAGE CAUSED BY NEGLIGENCE, IMPROPER ALTERATIONS OF THE ORIGINAL MANUFACTURED PRODUCT. ABUSE IS ANY USE OF THE FLOORING THAT IS UNREASONABLE CONSIDERING THE NORMAL AND EXPECTED USES OF A SPC FLOOR IN A RESIDENTIAL OR COMMERCIAL ENVIRONMENT. THE DAMAGE TO THE PRODUCT MUST BE EVIDENT, MEASURING THE SIZE OF A DIME AND MUST NOT BE THE RESULT OF ABUSIVE, ABNORMAL CONDITIONS OR ACCIDENTS, SUCH AS BUT NOT LIMITED TO, DAMAGE OF MECHANICAL NATURE, DAMAGE FROM HIGH HEELED SHOES, SEVERE IMPACT OR SCRATCHES (CAUSED BY DRAGGING OBJECTS OR LIMITED RESIDENTIAL & COMMERCIAL SPC WARRANTY FURNITURE) OR CUTTING. THE FEET OF FURNITURE MUST ALWAYS BE COVERED WITH APPROPRIATE PROTECTIVE MATERIAL. CHAIRS, SOFAS OR FURNITURE WITH CASTORS MUST BE FITTED WITH SOFT RUBBER WHEELS, AN ADEQUATE PROTECTIVE MAT OR PROTECTIVE CASTOR CUPS MUST BE PUT UNDER THIS FURNITURE.
- THIS WARRANTY DOES NOT APPLY TO DAMAGE FROM EXTREME HEAT, DRYNESS, MOISTURE OF ANY KIND OTHER THAN REGULAR CLEANING AS HAS BEEN EXPLAINED IN THIS WARRANTY. YOU MUST MAINTAIN THE TEMPERATURE 65F TO 85F AND HUMIDITY 35% TO 55% IN YOUR HOME. FLUCTUATIONS IN TEMPERATURE OR HUMIDITY CAN DAMAGE YOUR FLOOR.
- WE WILL NOT BE RESPONSIBLE FOR ANY LOSS OF TIME, INCONVENIENCE EXPENSES, COSTS OR CONSEQUENTIAL DAMAGES CAUSED BY OR RESULTING DIRECTLY OR INDIRECTLY FROM A PROBLEM ABOUT WHICH THE CLAIM WAS MADE.

LIFETIME LIMITED WATERPROOF & STRUCTURAL WARRANTY

THIS FLOORING IS WARRANTED TO BE 100% WATERPROOF AND THE STRUCTURAL INTEGRITY OF THE FLOOR PLANK WILL NOT BE SIGNIFICANTLY DIMINISHED BY EXPOSURE TO WATER FOR THE LIFE OF THE PRODUCT. WHEN EXCESSIVE MOISTURE ACCUMULATES IN BUILDINGS OR ON BUILDING MATERIALS MOLD AND MILDEW GROWTH CAN OCCUR. THIS WARRANTY EXCLUDES DAMAGE RESULTING FROM MOLD OR MILDEW GROWTH DUE TO PROLONGED EXPOSURE TO MOISTURE. THIS WARRANTY EXCLUDES CASUALTY EVENTS INVOLVING WATER AND FAILURES NORMALLY COVERED BY HOMEOWNER' S INSURANCE. THIS INCLUDES FLOODING, STANDING WATER FROM LEAKING PIPES, FAUCETS, HOUSEHOLD APPLIANCES, WATER FROM HYDROSTATIC PRESSURE AND OTHER CASUALTY EVENTS.